

United States Postal Service®

INDUSTRYALERT

January 10, 2019

Product Tracking and Reporting (PTR) System Issue

PTR experienced a system issue which began today at 1:45 PM ET. All PTR functionality was impacted which would include processing inbound data, providing outbound data, and servicing tracking requests on [USPS.com](https://usps.com)

The system issue has been corrected. The teams are working to restore full functionality and process all backlogged data.

Updates will be provided as more information becomes available.

We apologize for the inconvenience and thank you for your patience as work to restore full system functionality.

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